

# Itai Aknin

Portfolio <u>aknin.net</u> City Tel-Aviv

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#### About me

UX designer with demonstrated experience in complex projects. My co-workers and managers say I'm a team player with positive and proactive mentality.

I appreciate workplaces that encourage teamwork and provide professional challenges. Friendly atmosphere is a must.

#### **Skills**

- User experience essentials: business needs analysis, requirements gathering, user research, wireframes, prototyping, user testing, Design Thinking methods, etc.
- Solid presenter and workshop facilitator; experienced working with internal and external stakeholders.
- Experienced working on global teams.
- Project and team leadership, creating workplans and executing them.
- Axure, Figma, Adobe; quick adapter willing to learn any other tool necessary.

#### **Education**

- **Graduate of UXV**, user experience course (John Bryce, by Tal Florentin).
- BA in Social Sciences and Humanities (The Open University, Israel).

## **Professional Experience**

# 2021 - Today User Experience Designer, Amdocs ("Stellar Elements" division)

- Research and UX design on various projects: complex systems to mobile apps; B2B and B2C.
- User interviews and usability tests; facilitating Design Thinking workshops.
- Collaborating closely with UI designers and developers.
- Presenting to external and internal stakeholders.
- Leader of Generative Al guild: research and implementation of Al tools for internal use and on client projects.

## 2019 - 2021 Communications Consultant, Knesset Israel

- Successfully promoting topics to all leading media outlets nationally and internationally.
- Writing, designing, and editing videos; achieving high organic exposure on social media.
- Independent, dynamic, and intensive role 24/7.
- During the 2020 elections, managed dozens of employees and volunteers.

## 2018 Communications Consultant, Dolphin PR

## 2017 **New Media Team Manager, Animals**

2014 - 2017 Field Operations Manager, Animals (NGO, formerly

"Anonymous for Animal rights")